



2012 First Quarter Response Statistics

Total Incident Count 256 (This Year) *approximate 13% increase over 2011 first quarter*

- *2011 First Quarter Total Incident Count* 226
- *2010 First Quarter Total Incident Count* 144
- *2009 First Quarter Total Incident Count* 135

Average Response Time 5:51 min (Time of dispatch to time at scene)

Average Turnout per Incident 5 Firefighters per incident, to include station response.

Average Reaction Time 1.55 min (Time of dispatch to time of response)

71.47% of our calls occur Monday through Friday

- *Monday has been the busiest day of the week producing 17.87% of the calls.*
- *Thursday has been the second busiest day of the week producing 17.31% of the calls.*
- *Friday has been the third busiest day of the week producing 16.75% of the calls.*

66.98% of our calls occur during the hours of 0800 to 1700

- *1200 has been the busiest time of day producing 10.61% of the calls.*
- *1100 & 1600 are the second busiest times of the producing 8.37% (each) of the calls.*